

197—5.4(534) Written complaints. Any person who has reason to believe that a financial institution of the type described in these rules has failed to comply with the provisions of Iowa Code chapter 535A or these rules may file a written complaint with the superintendent or bring an action in the district court in accordance with section 535A.6. All written complaints should be addressed to the Superintendent of Savings and Loan Associations, Suite 390, 200 East Grand Avenue, Des Moines, Iowa 50309.